

## **\*\*Terms and Conditions: Somerset Heat Pump Installation Contribution Offer\*\***

### **1. Eligibility:**

- This offer is open to residents of Somerset, United Kingdom, aged 18 years and over.

- To be eligible for the offer, participants must (i) be a homeowner of a residential property (ii) use the Thermly digital platform to apply for and install a heat pump system in that residential property, located within identified target areas of Somerset, as set out below:

- Alhampton
- Baltonsborough
- Bruton
- Butleigh Wooton
- Castle Cary
- Ditchat
- Galhampton
- Keinton Mandeville
- Kingsweston
- Maperton
- Milborne Port
- North Cadbury
- Sparkford
- Templecombe
- West Lydford
- Wincanton
- Barrington
- Crewkerne
- Curry Rivel
- Haselbury Plucknett
- Hambridge
- Langport
- Long Sutton
- Lower Burrow
- Kingsbury Episcopi
- Martock
- Merriott
- Montacute
- Shepton Beauchamp
- South Petherton
- Stoke sub Hamdon
- Tintinhull

## 2. Offer Details:

- The offer provides a contribution of £1,000 from Thermly towards the cost of installing a heat pump system in the participant's residential property.
- The offer will only be extended where the participant's residential property is simultaneously eligible for a grant contribution of £7,500 from the UK Government's Boiler Upgrade Scheme. Eligibility will be assessed and confirmed by Thermly's installer partners.
- The contribution will be provided to the participant upon successful installation of the heat pump system through the Thermly digital platform. As with the UK Government's Boiler Upgrade Scheme, the £1,000 contribution from Thermly will be netted off the final invoice from Thermly to the participant, reducing the participant's overall cost of installation.

## 3. Application Process:

- Participants will be eligible for the offer if they are one of the first 20 homeowners in the identified target areas of Somerset to contract a heat pump installation through the Thermly digital platform.
- The Thermly Somerset homepage Thermly Somerset will be regularly updated to reflect whether this offer remains open. Participants may check their own eligibility directly before booking an installation by emailing [somerset@thermly.co.uk](mailto:somerset@thermly.co.uk)
- The application must include all required information and documentation as specified by Thermly.
- Thermly reserves the right to verify the information provided by the participant and may request additional documentation if necessary.

## 4. Installation:

- The heat pump system must be installed by an MCS certified installer, and that installer must be selected and booked by the participant on the Thermly digital platform.
- The contract for installation of a heat pump will be between the participant and the selected installer. The participant's contractual relationship with Thermly will be governed by the terms and conditions on the Thermly digital platform.

## 5. Limitations:

- This offer is limited to one contribution per residential property.
- Thermly reserves the right to refuse or cancel the offer if it suspects any fraudulent activity or misrepresentation by the participant.

## 6. Validity Period:

- This offer is valid for heat pump installations initiated and completed within the specified offer period and / or for the specified number of completed installations, as communicated by Thermly.
- Thermly reserves the right to extend, vary or terminate the offer at any time without prior notice.

#### 7. Miscellaneous:

- The contribution provided under this offer is non-transferable and cannot be exchanged for cash or any other alternative.
- Participants agree to allow Thermly to use their name and property details for promotional purposes related to this offer.
- Participants agree to provide Thermly upon request with photographs of the installation and a customer testimonial for promotional purposes related to this offer.
- Thermly shall not be liable for any loss, damage, or injury arising from the participant's participation in this offer.
- By participating in this offer, participants acknowledge that they have read, understood, and agree to be bound by these terms and conditions.

#### 8. Governing Law:

- These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales.